

THE QUESTIONNAIRE IS ALL ABOUT THE KINDS OF HOUSING EXPERIENCES YOU HAVE HAD IN BEDFORD AND KEMPSTON.

IT IS DIVIDED INTO SECTIONS

- * THE FIRST SECTION FOCUSES UPON YOUR FIRST HOME IN THE AREA
- * THE SECOND SECTION LOOKS AT THE LAST HOME YOU HAD IN THE AREA
- * THE THIRD SECTION IS ABOUT THE KIND OF HOUSING YOU WANTED WHEN YOU CONSIDERED MOVING
- * THE FOURTH SECTION EXAMINES HOW YOU FOUND YOUR PRESENT HOME
- * THE FIFTH SECTION IS ALL ABOUT YOUR PRESENT HOME
- * THE SIXTH SECTION EXPLORES YOUR FEELINGS ABOUT THE NEIGHBOURHOOD YOU LIVE IN
- * FINALLY THE QUESTIONNAIRE LOOKS AT YOUR FUTURE ASPIRATIONS

IL QUESTIONARIO TRATTA DI TUTTE LE SPECIE DI
ESPERIENZE AVUTE QUANDO ERAVATE ALLA RICERCA
DI UNA CASA A BEDFORD O A KEMPSTON.
ESSO E' DIVISO IN QUATTRO SEZIONI:

- LA PRIMA SEZIONE VERTE SULLA VOSTRA PRIMA ABITAZIONE IN QUESTA AREA.
- LA SECONDA SEZIONE RIGUARDA LA VOSTRA ULTIMA ABITAZIONE NELLA STESSA AREA.
- LA TERZA SEZIONE TRATTA DEL TIPO DI ABITAZIONE CHE CERCAVATE QUANDO DECIDESTE DI CAMBIARE CASA.
- LA QUARTA SEZIONE ESAMINA COME TROVASTE LA VOSTRA PRESENTE ABITAZIONE.
- LA QUINTA SEZIONE TRATTA INTERAMENTE DELLA VOSTRA ATTUALE ABITAZIONE.
- LA SESTA SEZIONE ESPLORA I VOSTRI SENTIMENTI SUL VICINATO.
- INFINE IL QUESTIONARIO CONSIDERA LE VOSTRE FUTURE ASPIRAZIONI.

CODE SKIP
TO

(1) How long have you lived in this dwelling?

QUANTO TEMPO HA ABITATO
IN QUESTA CASA?

YEARS

MONTHS

* IF MORE THAN MONTHS, GO TO QUESTION 1 AND PROCEED WITH
INTERVIEW

* IF LESS THAN MONTHS, TELL THE RESPONDENT -

We are trying to contact the people who lived here before
you, and who took part in the first stage of our survey
Do you know their present address so that we could get
in touch with them?

[RECORD CURRENT ADDRESS OF LAST OCCUPANT IF KNOWN]

ADDRESS OF LAST OCCUPANT _____

I should like to ask you a few brief questions about your
own household.

2
(ii) What country were you born in?

BRITAIN	<input type="checkbox"/>
INDIA	<input type="checkbox"/>
PAKISTAN	<input type="checkbox"/>
BANGLADESH	<input type="checkbox"/>
EAST AFRICA	<input type="checkbox"/>
OTHER AFRICA	<input type="checkbox"/>
WEST INDIES	<input type="checkbox"/>
ITALY	<input type="checkbox"/>

OTHER
(please specify)

(iii) Where were your parents born?

	MOTHER	FATHER
BRITAIN	<input type="checkbox"/>	<input type="checkbox"/>
INDIA	<input type="checkbox"/>	<input type="checkbox"/>
PAKISTAN	<input type="checkbox"/>	<input type="checkbox"/>
BANGLADESH	<input type="checkbox"/>	<input type="checkbox"/>
EAST AFRICA	<input type="checkbox"/>	<input type="checkbox"/>
OTHER AFRICA	<input type="checkbox"/>	<input type="checkbox"/>
WEST INDIES	<input type="checkbox"/>	<input type="checkbox"/>
ITALY	<input type="checkbox"/>	<input type="checkbox"/>

OTHER
(please specify)

IF RESPONSE TO (ii) OR (iii) IS 'INDIA', 'WEST INDIES' OR 'ITALY',
GO TO QUESTION 1 AND PROCEED WITH QUESTIONNAIRE.

ALL OTHER RESPONSES, THANK AND TERMINATE INTERVIEW

		CODE	SKIP TO
1(a)	Have you lived in the Bedford/Kempston area all your life?		
<div style="border: 1px solid black; padding: 5px; display: inline-block;"> HAI VISSUTO TUTTA LA TUA VITA NELL'AREA DI <u>BEDFORD</u> O <u>KEMPSTON</u>? </div>		Yes No	1 2 Q 2
<u>IF 'NO' (CODE 2) AT (a)</u>			
(b) How long have you lived in the area?			
<div style="border: 1px solid black; padding: 5px; display: inline-block;"> DA QUANTO TEMPO HAI ABITATO IN QUESTA ZONA? </div>		YEARS	<input type="text"/> <input type="text"/>
2	Have you always lived in this particular dwelling since you left your parent's home in the town or moved here on your own from somewhere else?		
<div style="border: 1px solid black; padding: 5px; display: inline-block;"> HAI SEMPRE ABITATO IN QUESTA CASA DA QUANDO LASCIasti LA DIMORA DEI TUOI GENITORI IN CITTA' O VENISTI QUA DA SOLO DA UN'ALTRO POSTO? </div>		Yes No	1 2 Q 12 PAGE 11
I WOULD LIKE TO ASK YOU ABOUT WHERE YOU FIRST LIVED IN BEDFORD/KEMPSTON, AFTER YOU LEFT YOUR PARENT'S HOME OR MOVED IN ON YOUR OWN FROM SOMEWHERE ELSE			
<div style="border: 1px solid black; padding: 5px; display: inline-block;"> MI PIACEREBBE CHE EDERTI DOVE HAI ABITATO IN PRIMO LUOGO A <u>BEDFORD</u> O <u>KEMPSTON</u> DOPO AVER LASCIATO LA CASA DEI TUOI GENITORI O NEL CASO VENISTI QUA DA SOLO DA UN'ALTRO POSTO. </div>			

3 Where did you first live in Bedford?

DOVE HAI ABITATO
IN PRIMO LUOGO
A BEDFORD?

(PROBE FOR ADDRESS)

4(a) When you first lived in Bedford, did you

DAL PRIMO MOMENTO CHE
VENISTI A BEDFORD HA

READ OUT ALTERNATIVES

POSSEDO Own
UNA CASA

1 Q.5

IN AFFITO Rent privately.

2 Q.4F

CASA COMUNALE Rent local authority

3 Q.5

ABITATO IN UN' HOSTEL Live in a Hostel

4

ABITATO CON LA FAMIGLIA Live with family/friends

5

Other _____

Q.5

IF 'HOSTEL' (CODE 4) OR 'WITH FAMILY/FRIENDS' (CODE 5) AT (a)

CODE

SKIP
TO

(b) How long did you stay there?

PER QUANTO TEMPO
CI SEI STATO?

YEARS

--	--

MONTHS

--	--

(c) Where was your first home after leaving the hostel/your relative's house?

DOVE ANDASTI AD ABITARE DOPO AVER
LASCIATO L'HOSTEL O LA CASA DEI
TUOI GENITORI?

(* delete as appropriate)

STREET

**

**IF DIFFERENT STREET FROM PRESENT ADDRESS, SKIP TO 4(e)

IF SAME STREET AS PRESENT ADDRESS, ASK:

(d) Did that move bring you to your present home?

QUEL TRASFERIMENTO
TI HA PORTATO ALLA
PRESENTE DIMORA?

Yes

1

Q 12

PAGE 11

No 2

(e) Did you own or rent that dwelling?

AVEVI IN AFFITTO
O POSSEDEVI
QUELLA DIMORA?

Own

1

Q 5

Rent privately

2

Rent local authority

3

Q 5

Other

4

Q 5

7

CODE

SKIP
TO

(b) Why did you decide to live in that particular dwelling?

PERCHE DECIDEsti DI ABITARE
IN QUELLA PARTICOLARE DIMORA?

6

How long did you stay in this home?

QUANTO TEMPO CI SEI
STATO IN QUESTA CASA?

YEARS

MONTHS

CODE

SKIP
TO

7

At how many other addresses in Bedford/Kempston including your present one, have you lived since you left your home in

_____ * street?

A QUANTI ALTRI INDIRIZZI IN
BEDFORD o KEMPSTON, INCLUSO
IL TUO ATTUALE, HAI ABITATO
DA QUANDO LASCIasti LA TUA
CASA A

*(Insert last street name mentioned)

--	--

IF ONLY ONE, SKIP TO QU. 12, IF MORE THAN ONE CONTINUE

PAGE 11

8

I WOULD LIKE TO ASK YOU SOME QUESTIONS ABOUT THE LAST ACCOMMODATION YOU WERE IN BEFORE YOU MOVED TO YOUR PRESENT HOME.

MI PIACEREBBE CHIEDERTI DELLE
DOMANDE RIGUARDO ALLA TUA ULTIMA
ABITAZIONE PRIMA CHE- DI TRASFERIR-
TI ALLA PRESENTE DIMORA.

Where was your last home in the Bedford/Kempston area?

QUAL' E' STATA LA TUA ULTIMA
DIMORA NELL' AREA DI BEDFORD
o KEMPSTON ?

(PROBE FOR STREET) _____

9(a) Did you own or rent it?

**ERI PROPRIETARIO
• LI AVEVI IN
AFFITTO?**

Own _____
Rent _____
Other _____

CODE

SKIP
TO

1 Q 10

2

Q 10

3

IF RENT (CODE 2) AT (a)

(b) Did you rent from a private landlord or the local authority?

**TE LA SEI PRESA IN AF
FITTO DA UN PADRONE
O DALLE AUTORITA' LOCALI?**

Private landlord
Local authority

1

2

10(a) What kind of accommodation was it?

(READ ALTERNATIVES)

**CHE TIPO DI ABITA
ZIONE ERA?**

Terraced house
Semi-detached house
Detached house
Flat-purpose built (high rise 3 or more storeys)
Flat-purpose built (low rise 2 or less storeys)
Converted flat
Rooms-not self contained
Other _____

1

2

3

4

5

6

7

8

(b) Was this accommodation furnished or unfurnished?

ERA AMMOBILIATA O
SFORNITA QUESTA ABITA-
ZIONE?

	CODE	SKIP TO
Furnished	1	
Unfurnished	2	
Don't know	3	

(c) When was it built?

QUANDO FU
COSTRUITA?

Pre W.W.I	1
Inter-war	2
Post war	3
Newly built	4
Don't know	5

(d) How many bedrooms did it have?

QUANTE CAMERE
AVEVA?

1	1
2	2
3	3
4+	4

11 How long did you live in your last home?

PER QUANTO TEMPO
HAI ABITATO NELLA TUA
ULTIMA CASA?

YEARS
MONTHS

The next section of the questionnaire is in three stages. Remember, we are not interested at the moment in how you came to acquire your present home. This section is all about the things you considered when you first thought about leaving your last home.

The first stage focuses upon how you came to leave your last home and the areas you thought you would like to live in

The second stage examines the kind of housing you had in mind and the sources of information you used

The third stage looks at any unsuccessful attempts you might have made before you successfully moved into your present home.

After this section we will look at how you found your present home

LA PROSSIMA SEZIONE DEL QUESTIONARIO E' IN 3 FASI. RICORDATEVI, NOI NON SIAMO INTERESSATI PER IL MOMENTO SUL COME VOI PERVENISTE ALL'ACQUISTO DELLA VOSTRA CASA PRESENTE. QUESTA SEZIONE TRATTA DELLE COSE CHE VOI CONSIDERASTE QUANDO PENSASTE LA PRIMA VOLTA DI LASCIARE L'ULTIMA ABITAZIONE.

LA PRIMA FASE VERTE SUL COME VOI DECIDESTE DI LASCIARE L'ULTIMA CASA E LE AREE CHE VOI PENSASTE VI SAREBBERO PIACIUTE.

LA SECONDA FASE^{ESAMINA} IL TIPO DI ABITAZIONE CHE AVEVATE IN MENTE E LE FONTI DI INFORMAZIONE CHE AVETE USATO.

LA TERZA FASE CONCERNE QUAISIASI MALRIU^{SCITO} TENTATIVO CHE AVETE Sperimentato PRIMA DI TRASFERIRVI FELICEMENTE NELLA PRESENTE ABITAZIONE.

Dopo questa sezione esploreremo sul COME VOI TROVASTE LA VOSTRA ATTUALE DIMORA.

12(a) Were you forced to leave your last home for any of the following reasons? CODE SKIP TO

(READ OUT)

**FOSTI OBBLIGATO A LASCIARE
LA TUA ULTIMA CASA PER QUALESiasi
DELLE SEGUENTI RAGIONI:**

A CAUSA DI RIDISVILUPPO	Because of redevelopment	1	Q.13
PER ACQUISIZIONE OBBLIGATORIA	Compulsory purchase of property	2	Q.13
RIPOSSESSO	Repossession	3	Q.13
SFRATTO DA PARTE DEL PADRONE	Landlord eviction	4	Q.13
SFRATTO DA PARTE DELLA AUTORITA' COMUNALE	Local authority eviction	5	Q.13
ALTRI TIPI DI SFRATTO	Other eviction	6	Q.13
INCIDENTE	Accident	7	Q.13
	Other _____	8	Q.13
NON COSTRETTO A LASCIARE	Not forced to leave	9	

IF 'NOT FORCED TO LEAVE' (CODE 9) AT (a)

(b) Why did you leave your last home?

**PERCHE' LASCIasti
LA TUA ULTIMA CASA?** (PROBE FULLY)

CODE SKIP
TOIF MORE THAN ONE REASON STATED AT (b)

(c)

Was one of these reasons more important than the other?

FU UNA DI QUESTE RAGIONI
PIÙ IMPORTANTE DELLE
ALTRÉ?

Yes	1	
No	2	Q.13
Don't know	3	Q.13

IF 'YES' (CODE 1) AT (c)

CODE SKIP
TO

(d) Which one was more important?

QUALE FU LA
PIÙ IMPORTANZA?

13 Once you had decided to move, how long was it before you found your new home?

UNA VOLTA CHE TU DECIDESTI DI
TRASFERIRTI, QUANTO TEMPO TRAS-
CORSE PRIMA CHE TU HAI TROVATO-
LA TUA NUOVA CASA?

YEARS MONTHS

14(a) What area(s) of Bedford and Kempston did you want to live in when you began looking for your new home?

QUANDO TI SEI MESSO ALLA RICERCA
DELLA NUOVA CASA A QUALE QUAR-
TIERE DI BEDFORD O KEMPSTON
HAI DATO LA TUA PREFERENZA?

CODE SKIP
TOIF MORE THAN ONE AREA MENTIONED AT (a)

(b) Which of these areas, if any, was your first choice?

A QUALI AREE E' ANDATA
LA TUA PRIMA SCELTA?

(c) Did you have any particular street(s) in mind?

Yes	1	Q 15
No	2	

AVEsti QUALCHE STRADA
PARTICOLARE IN MENTE?

IF YES at (c)

(d) Which street(s)? (LIST)

QUALE STRADA?

15 Why did you prefer this area(s) as opposed to others in the town?
(PROBE FULLY)

CODE

SKIP
TO

PERCHE' PREFERISTI QUESTA
AREA DELLA CITTA' ALLE
ALTE?

16(a) When you were looking for your new home were there any areas that you would not have considered?

QUANDO ERI ALLA RICERCA
DELLA TUA NUOVA CASA
E' STATA PIU' DI UN'AREA
CHE NON HAI CONSIDERATO?

Yes

1

No

2

Q.17

IF 'YES' (CODE 1) AT (a)

(b) Which areas were these?

QUALI ERANO
QUESTE AREE?

11
(c) Why wouldn't you consider living there? (PROBE FULLY)

CODE SKIP
TO

PERCHE NON HAI
CONSIDERATO DI
ABITARCI?

17(a) Did you consider moving anywhere other than Bedford or Kempston?

A PARTE BEDFORD O KEMPSTON
HAI PENSATO DI TRASFERIRTI
ALTROVE?

Yes 1
No 2 Q 18

(b) IF 'YES' (CODE 1) AT (a)

Where did you think of moving to?

DOVE HAI PENSATO
DI TRASFERIRTI?

18

19

What sort of housing did you have in mind when you first decided to move, for example,

CODE SKIP
TO

CHE TIPO DI ABITAZIONE
AVESSI IN MENTE QUANDO DECIDESTI
DI TRASFERIRTI.

(a) What type of housing? (READ OUT)

CHE TIPO DI
ABITAZIONE?

Terraced	1
Semi detached house	2
Detached	3
Flat-purpose built	4
Flat-converted	5
Rooms	6
Anything	7

(b) Roughly what age of property did you want?

GROSSO MODO QUAL'ERA
L'ETA' DELLA PROPRIETA
CHE PREFERIFI?

(c) How many living rooms did you want (excluding kitchen and bathroom)?

QUANTE STANZE DI
SOGGIORNO VOLEVI (ESCLUSO
LA CUCINA E LA SALA DA BAGNO)

(d) How many bedrooms did you want?

QUANTE STANZE DA
LETTO PREFERIVI?

(e) Were there any other requirements?

C'ERANO ALTRE NECESSITA'?

19(a)

20
Did you consider renting from a private landlord
when you were looking for your present home?

CONSIDERASTI DI PRENDERE
IN AFFITTO L'ABITAZIONE DA
UN PADRONE DI CASA QUANDO
ERI ALLA RICERCA DELLA TUA
PRESENTA DIMORA?

CODE SKIP
TO

Yes 1 Q.19c

No 2

Can't remember 3 Q.23

PAGE 28

CODE SKIP
TOIF 'NO' (CODE 2) AT (a)

(b) Why was that?

PERCHE'
QUESTO?

SKIP TO QU. 23
PAGE 28

IF 'YES' (CODE 1) AT (a)

(c) Why did you want to rent privately? (PROBE FULLY)

PERCHE' VOLEVI PRENDERLA
IN AFFITTO PRIVATAMENTE?

20 (a) Did you use a rental agency or an estate agency dealing in rental property in your search for privately rented accommodation?

QUANDO ERI ALLA RICERCA DI UNA ABITAZIONE PRIVATA DA PRENDERE IN AFFITTO USAsti PER CASO UNA AGENZIA IMMOBILIARE CHE TRATTAVA DI PROPRIETÀ DA APPIGGIONARE?

	CODE	SKIP TO
Yes	1	Q20c
No	2	
Can't remember	3	Q21

IF 'NO' (CODE 2) AT (a)

(b) Why was that?

PERCHE QUESTO?

SKIP TO QU. 21

IF 'YES' (CODE 1) AT (a)

(c) Which one(s) did you use?

QUALE USASTI?

(d) How satisfied were you with the services they provided?

(READ OUT ALTERNATIVES)

SEI RIMASTO SODDISFATTO DEI SERVIZI CHE TI HANNO FORNITO?

Very satisfied	1
Quite satisfied	2
Not very satisfied	3
Dissatisfied	4

(e) Why do you say that? (PROBE FULLY)

PERCHE'
DICI QUESTO?

21

What other sources of information, if any, did you use when looking for a private rented property?

QUALE ALTRA FONTE DI INFORMAZIONE HAI USATO QUANDO CERCavi UNA PROPRIETÀ DA PRENDERE IN AFFITTO?

Newspapers 1

'For rent' signs 2

Relatives 3

Friends 4

Other _____ 5

22 (a)

Were you refused any private rented accommodation that you would have liked to live in?

TI HANNO MAI RIFIUTATO
QUALCHE ABITAZIONE DA FITTARE
NELLA QUALE TI SAREBBERE
PIACIUTO ABITARCI?

Yes 1

No 2 Q.23

Can't remember 3 Q.23

CODE SKIP
TO

IF 'YBS' (CODE 1) AT (a)

(b) How many?

QUANTO

--	--

(c) I should like to ask you a few brief questions about this/each of these, starting with the first refusal.

MI PIACEREbbe FARTI
ALCUNE BREVI DOMANDE
SU QUESTA O CIASCUNA DI
QUESTE, INCOMINCIANDO
DAL PRIMO RIFIUTO

(ASK FOR EACH DWELLING THE QUESTIONS OPPOSITE)

	1	2	3
(i) Why do you think you were refused this accommodation? (PROBE FULLY)			
COSA PENSI PERCHÉ TI E' STATA RIFIUTATA QUESTA ABITAZIONE?			
(ii) How old was it?			
CHE ETA' AVEVA?			
Pre W.W.I	1	1	1
Inter-war	2	2	2
Post-war	3	3	3
Newly built	4	4	4
Don't know	5	5	5
(iii) What sort of accommodation was it?			
CHE TIPO DI ABITAZIONE ERA?			
Terraced house	1	1	1
Semi-detached house	2	2	2
Detached house	3	3	3
Flat-purpose built (high rise)	4	4	4
3 or more storeys	5	5	5
Flat-purpose built (low rise)	6	6	6
2 or less storeys			
Converted flat	7	7	7
Rooms			
Other			
(iv) Was it furnished or unfurnished?			
ERA MOBILITATA O SFORNITA?			
(v) How many rooms did it have?			
QUANTE STANZE AVEVA?			
(vi) Where was it?			
DOVE SI TROVAVA?			
(vii) What was the rent?			
A QUANTO AMMONTAVA LA PIGIONE?			
(viii) What was the landlords nationality?			
DI CHE NAZIONE L'ERA IL PADRONE DICASE?			

26.

CODE SKIP
TO

(d) Looking back on your unsuccessful attempts(s), what would you say was the main factor preventing you from getting the accommodation you would have liked?

RICORDANDO DEI TUTTI I SOTTOVINTI TENTATIVI, COSA PENSI, QUALI E' STATO IL PATTORÉ PRINCIPALE CHE TI HA IMPEDITO DALL'OTTERE LA SITUAZIONE CHE TI SAREBBE PIACIUTA?

(RECORD ALL RESPONSES)

IF MORE THAN ONE RESPONSE GIVEN AT (d), ASK

(e) Which of these was the most important?

QUALE DI QUESTI FU IL PIU' IMPORTANTE?

(f) After this/these unsuccessful tries, did you change your mind about the sort of property you were looking for?

Dopo questo o questi
malriusciti tentativi cambiasti
idea circa il tipo di proprietà
che stavi cercando?

CODE SKIP
TO

Yes	1	
No	2	Q.23
Can't remember	3	Q.23

(g) In what ways did you change your mind about what you were looking for?

In che modo cambiasti idea
in merito a quello che
stavi cercando?

23a) Did you consider renting from the local authority when you were looking for a new home?

Quando tu cercavi ~~una~~ casa
pensasti di ricorrere ad
una casa del comune?

Yes	1	Q.23c
No	2	
Can't remember	3	Q.24

PAGE 33

CODE SKIP
TO

IF 'NO' (CODE 2) AT (a)

(b) Why was that?

PERLITE!

SKIP TO QU. 24
PAGE 33

IF 'YES' (CODE 1) AT (a)

(c) Why did you consider renting from the local authority? (PROBE FULLY)

PERCHE' CONTEMPLASTI DI
PRENDERLA IN AFFITTO DAL
LE AUTORITA LOCALI?

(d) Did you put your name on the council housing waiting list?

**METTESTI IL TUO NOME
NELLA LISTA DI ATTESA
DEL COMUNE?**

CODE SKIP
TO

Yes	1	
No	2	Q.24 PAGE 33
Can't remember	3	Q.24 PAGE 33

IF 'YES' (CODE 1) AT (d)

(e) Did you get any offers that you turned down?

**TI OFFRIRONO QUALCHE CASA
CHE TU RIFIUTASTI?**

Yes	1	
No	2	Q.24 PAGE 33

IF 'YES' (CODE 1) AT (e)

(f) How many?

QUANTE?

--	--

(g) Could you briefly describe it/them?

**POTRESTI BREVEMENTE
DESCRIVERE LA?**

(ASK FOR EACH THE QUESTIONS OPPOSITE)

	1	2	3
(i) How old was it?			
CHE ETA' AVEVA?			
Pre W.W.I	1	1	1
Inter-war	2	2	2
Post war	3	3	3
Newly built	4	4	4
Don't know	5	5	5
(ii) What sort of accommodation was it?			
CHE TIPO DI ABITAZIONE ERA?			
Terraced house	1	1	1
Semi-detached house	2	2	2
Detached house	3	3	3
Flat-purpose built (high rise)	4	4	4
Flat-purpose built (low rise)	5	5	5
Converted flat	6	6	6
Maisonette	7	7	7
Bungalow	8	8	8
Other	9	9	9
(iii) How many bed-rooms did it have?			
QUANTE STANZE AVEVA?			
(iv) Where was it? (street)			
IN QUALE STRADA SI TROVAVA?			
(v) What was the rent?			
QUANTO LIAFFITTO?			
(vi) Why did you turn it down?			
PERCHE LA RIFIUTASTI?			
(vii) How long did you have to wait before you got another offer?			
QUANTO TEMPO HA DOVUTO ATTENDERE PRIMA CHE TI FACESSE SERO UN'ALTRA OFFERTA?			

(h) After this did you change your mind about council housing?

**Dopo di ciò CAMBIasti IDEA
CIRCA LE CASE DEL COMUNE?**

CODE SKIP
TO

Yes 1
No 2 Q.24

IF 'YES' (CODE 1) AT (h)

(i) In what ways did you change your mind?

COSA TI FECE CAMBIARE IDEA?

24 (a) When you were looking for a new home did you consider buying?

QUANDO CERCavi CASA
PENSasti DI COMPRARLA?

CODE SKIP
TO

Yes 1 Q 24c

No 2

Can't remember 3 Q 28 PAGE 39

IF 'NO' (CODE 2) AT (a)

(b) Why was that? (PROBE FULLY)

PERCHE?

SKIP TO QU 28

IF 'YES' (CODE 1) AT (a)

(c) Why did you want to buy? (PROBE FULLY)

PERCHE VOLEVI
COMPRARLA?

25 (a)

Did you use an estate agent when you were looking for your new home?

QUANDI CERCASI CASA HAI FATTO RICORSO ALL'AGENTE IMMOBILIARE?

	CODE	SKIP TO
Yes	1	Q.250
No	2	Q.26
Can't remember	3	

IF 'NO' (CODE 2) AT (a)

(b)

Why was that?

PERCITÈ?

SKIP TO Q.26

IF 'YES' (CODE 1) AT (a)

(c)

Which one(s) did you use?

QUALE USASTI?

(d)

How satisfied were you with the services they provided?

RIMANESTI SODDISFATTO DEI SERVIZI CHE TI FORNIRONO?

Very satisfied	1
Quite satisfied	2
Not very satisfied	3
Dissatisfied	4

CODE SKIP
TO

(e) Why do you say that? (PROBE FULLY)

PERCHE' DICI QUESTO?

26 What other sources of information, if any, did you use when looking for a property to buy?

QUALI ALTRE FONTI DI INFORMAZIONE USASTE, QUANDO CERCavi UNA CASA DA ACQUISTARE?

Newspapers 1

'For sale' signs 2

Relatives 3

Friends 4

Other _____ 5

I WOULD LIKE TO ASK YOU ABOUT THE KIND OF HOUSING YOU SERIOUSLY
CONSIDERED WHEN YOU WERE TRYING TO BUY.

MI PIACEREbbe CHIEDERVI, ADESSO
CHE TIPO DI ABITAZIONE CONSIDERATE
SUL SERIO QUANDO STAVATE
CERCANDO DI COMPRARNE UNA.

27(a) Did you seriously attempt to buy any other dwellings, for example, did you try to arrange a loan or make an offer on a place you wanted?

AVETE TENTATO SERIAMENTE DI
COMPRARE QUALSIASI ALTRA CASA
PER ESEMPIO, AVETE PROVATO DI
CHIEDERE UN PRESTITO O DI FARE
UNA OFFERTA SU DI UNA CASA
CHE VI PIACEVA?

Yes	1	Q.28
No	2	
Can't remember	3	Q.28

IF 'YES' (CODE 1) AT (a)

(b) How many did you try to buy?

QUANTE NE AVETE
PROVATO DI
ACQUISTARE?
(OLDE QUANTI TENTATIVI)

--	--

(c) Could you briefly describe it/them?

POTRESTE BREVEMENTE
DESCRIVERE CELA O
DESCRIVERE LE?

(ASK FOR EACH DWELLING THE QUESTIONS OPPOSITE)

	1	2	3
(i) How old was it?			
CHE ETA' AVEVA?			
Pre W.W.I	1	1	1
Inter-war	2	2	2
Post war	3	3	3
Newly built	4	4	4
Don't know	5	5	5
(ii) What sort of accommodation was it?			
CHE TIPO DI ABITAZIONE ERA?			
Terraced house	1	1	1
Semi-detached house	2	2	2
Detached house	3	3	3
Flat-purpose built (high rise 3 or more storeys)	4	4	4
Flat-purpose built (low rise 2 or less storeys)	5	5	5
Converted flat	6	6	6
Rooms	7	7	7
Other			
(iii) How many bedrooms did it have			
QUANTE STANZE AVEVA?			
(iv) Where was it?			
DOVE SI TROUAVA?			
(v) What was the price?			
QUAL'ERA IL PREZZO?			
(vi) What was the owner's nationality?			
DI CHE NAZIO- NALITA' ERA IL PROPRIETARIO?			
(vii) Why do you think this attempt was unsuccessful?			
COSA PENSI PERCHE' IL TENTATIVO NON RIUSCI?			

(e)

After this/these unsuccessful tries, did you change your mind about the sort of property you were looking for?

Dopo queste/queste malriuscite
tentative, cambiasti idea
sul tipo di proprietà che
cercavi?

CODE SKIP
TO

Yes	1	
No	2	Q.28
Can't remember	3	Q.28

IF 'YES' (CODE 1) AT (e)

(f)

In what ways did you change your mind about what you were looking for?

Che cosa ti fece
cambiare idea in
merito a quello che
cercavi?

CODE SKIP
TO

THE NEXT SECTION LOOKS SPECIFICALLY AT YOUR PRESENT HOME, HOW YOU
CAME TO LIVE HERE AND HOW YOU NOW FEEL ABOUT THE MOVE YOU MADE

LA PROSSIMA SEZIONE ESAMINA
SPECIFICAMENTE LA TUA PRESENTE ABI-
TAZIONE E COME TI E' CAPITATO DI
VENIRCI AD ABITARE ED INOLTRE COME
TI SEMBRA LA NUOVA DIMORA.

28(a) How did you first hear about your present home?

COME SEI VENUTO A SAPERE
DELLA TUA PRESENTE
ABITAZIONE?

Estate agent	1	
Rental agent	2	
Newspaper	3	Q 29
Friend	4	Q 29
Relative	5	Q 29
Local authority	6	Q. 29
'For sale' sign	7	Q 29
Other _____	8	Q.29

IF 'ESTATE AGENT' (CODE 1) OR 'RENTAL AGENT' (CODE 2) AT (a)

(b) What was the name of the agent?

QUALERA IL NOME
DELLI AGENTE IMMOBILIARE?

(c) How satisfied were you with the services they provided?

RIMANESTI SODDISFATTO IN
MERITO AI SERVIZI CHE TI
FORNIRONO?

CODE	SKIP TO
Very satisfied	1
Quite satisfied	2
Not very satisfied	3
Dissatisfied	4

(d) Why do you say that? (PROBE FULLY)

PERCHE DICI
QUESTO?

29

When did you move into this house?

QUANDO TI TRAS
FERISTI IN QUESTA
CASA?

MONTH YEAR

30(a) Do you own or rent your home?

E - TUA LA CASA
O CE LI HAI IN
AFFITTO ?

CODE	SKIP TO
------	---------

Own	1	Q 31
Rent	2	

IF 'RENT' (CODE 2) AT (a)

(b) Do you rent privately or from the local authority?

LI HAI PRESO IN AFFITTO
PRIVATAMENTE O DALLE
AUTORITA' COMUNALI ?

Private landlord	1	Q 40	PRICE 54
Local authority	2	Q 45	PRICE 60

ASK ALL RESPONDENTS LIVING IN OWNER OCCUPIED DWELLINGS

31(a) Is there one owner or is the dwelling jointly owned?

**CIE- UN SOLO PROPRIETARIO
O L'ABITAZIONE E- DI
PROPRIETA' IN COMUNE?**

One owner	1	Q.32
Joint owners	2	

IF 'JOINT OWNERS' (CODE 2) AT (a)

(b) How many joint owners are there?

**QUANTI PROPRIETARI
IN COMUNE CI SONO?**

<input type="text"/>	<input type="text"/>
----------------------	----------------------

CODE SKIP
TO

(c) What is the relationship between yourself and the other joint owner(s)?

CHE RAPPORTO DI PARENTELA
ESISTE TRA VOI E L'ALTRO
PROPRIETARIO IN COMUNE?

32(a) Is your home freehold or leasehold?

E' LA TUA CASA
PROPRIETA' FONDIARIA
ASSOLUTA O E' TENUTA
IN AFFITTO CON
CONTRATTO?

Freehold	1	Q.33
Leasehold	2	

IF 'LEASEHOLD' (CODE 2) AT (a)

(b) How long was the lease when you bought the property?

QUANDO COMPRASTE LA
PROPRIETA' QUANTI ANNI
DI LEASE CIERANO SULLA PROPRIETA?

(c) Who holds the lease?

CHI TIENE IL
CONTRATTO
DI AFFITTO?

CODE SKIP
TO

33 How much do you pay in rates a year?

QUANTO PAGATE AL
L'ANNO PER LE
IMPOSTE LOCATIVE?

P.A.

34(a) What was the nationality of the previous owner(s)?

DI CHE NAZIONALITA' ERA
IL PROPRIETARIO PRECEDENTE?

(b) Was he/she related to you in any way?

IN QUALCHE MODO
ERA EGLI/ELLA
IMPARANTATO CON TE?

Yes 1
No 2 Q.35

IF 'YES' (CODE 1) AT (b)

(c) How was he/she related to you?

COME TI VIENE
PARENTE?

35(a) How much did you buy your home for?

QUANTO PAGASTI LA
TUA CASA?

£

(b) Was this more or less expensive than you had originally hoped for?

FU PIÙ O MENO CARA DI QUELLO
CHE AVEVATE ORIGINARIAMENTE
SPERATO?

More expensive	1
Less expensive	2
About the same	3

(c) Did you have to pay (READ OUT)

A VETE DOVUTO
PAGARE

PIÙ DEL PREZZO
PUBBLICATO

More than the advertised price

LO STESSO DEL
PREZZO PUBBLICATO

The same as the advertised price

MENO DEL PREZZO
PUBBLICATO

Less than the advertised price

Q 36

IF 'MORE' (CODE 1) OR 'LESS' (CODE 3) AT (c)

(d) How much more/less* did you pay?

QUANTO DI PIÙ/DI MENO
PAGASTE?

£

(*delete as appropriate)

36

Did you buy your home outright or did you obtain a mortgage/or loan?

HAI PAGATO LA TUA
CASA IN CONTANTI O
OTTENESTI UN MUTUO/ O
PRESTITO.

	CODE	SKIP TO
Outright	1	
Mortgage/loan	2	Q.38a

37(a)

IF 'OUTRIGHT' (CODE 1) AT (36)

What source of finance did you use?

(ASK 'ANY OTHER SOURCE'
UNTIL 'NO')

CHE FONTE DI FINANZIAMENTO
HAI USATO?

(b)

Did you try to get a mortgage or a loan?

PROVASTI AD OTTENERE UN MUTUO O UN PRESTITO?

Yes	1	
No	2	Q.54 PAGE 69
Can't remember	3	Q.54 PAGE 69

CODE SKIP TO

IF 'YES' (CODE 1) AT (b)

(c) Where did you try to get this from?

DOVE HAI CERCATO
DI OTTENERLO ?

(d) What happened? (PROBE FULLY)

COSA
ACCADDE ?

SKIP TO QU. 54
PAGE 69

30(a) IF 'MORTGAGE/LOAN' (CODE 2) AT (36) CODE SKIP TO

Where did you get your mortgage or loan from?

**DA DOVE HAI OTTENUTO
IL MUTUO O IL PRESTITO?**

Building Society	1	
Bank	2	
Insurance company	3	
Local authority	4	Q.39
Friends	5	Q.38e
Relatives	6	Q.38e
Other	7	Q.39

IF 'BUILDING SOCIETY' (CODE 1), 'BANK' (CODE 2) OR 'INSURANCE COMPANY
(CODE 3) AT (a)

(b) What is the name of the institution that gave you the mortgage/loan?

**COME SI CHIAMA L'ISTITUZIONE
CHE TI DIEDE IL MUTUO O
IL PRESTITO.**

(c) Do you have a savings account/insurance policy with the institution
that gave you the mortgage/loan?

**HAI TU UN CONTO RISPARMIO/
POLIZZA ASSICURATIVA CON
L'ISTITUZIONE CHE TI DIEDE
IL MUTUO/PRESTITO?**

Yes 1
No 2 Q.39

CODE SKIP
TO

IF 'YES' (CODE 1) AT (c)

(d) How long had you had this account/policy?

DA QUANZO TEMPO
HAI AVUTO QUESTO
CONTO / POLIZZA ?

YEARS

--	--

NOW SKIP TO QU 39

IF 'FRIENDS' (CODE 5) OR 'RELATIVES' (CODE 6) AT (e)

(e) Why did you decide to borrow from your relatives/friends?

PERCHE' DECIDESTI DI PRENDERE
A PRESTITO DAI TUOI PARENTI
AMICI ?

(f) How many of your relations/friends helped you raise the capital?

QUANTI DEI TUOI PARENTI
AMICI TI AIUTARONO A PROCU
RARE IL CAPITALE ?

--	--

		CODE	SKIP TO
(g)	Are they local people?		
	E - GENTE LOCALE ?	Yes 1	Q.39

IF 'NO' (CODE 2) AT (g)

(h)	Do they live in this country or abroad?	In this country 1	
	VIVONO IN QUESTO PAESE O ALL'ESTERO?	Abroad 2	

39(a)	Was the mortgage/loan for all or part of the purchase price?	All 1	Q.39e
	IL MUTUO O PRESTITO SERVI PER TUTTO IL PREZZO DI ACQUISTO O SOLO IN PARTE?	Part 2	

IF 'PART' (CODE 2) AT (a)

(b)	How much was it for?	A QUANTO AMMONTA?	£ <input type="text" value=" "/>
-----	----------------------	------------------------------	---

(c)	How much did you hope to borrow?	QUANTO SPERASTI DI PRENDERE IN PRESTITO?	£ <input type="text" value=" "/>
-----	----------------------------------	---	---

51

CODE SKIP
TO

(d) How did you raise the rest of the money to buy the property?

COME TE LA SEI PROCURATA
LA RIMANENZA DEI SOLDI
PER COMPRARE LA PROPRIETÀ?

(e) How long were you given to pay the mortgage/loan back?

QUANTO TEMPO TI FU CON-
CGESSO PER RIPAGARE
IL MUTUO / PRESTITO?

YEARS

--	--

(f) What was the total monthly payment on the mortgage/loan when you first got it?

QUANDO OTEGNEsti IL MORTGAGE /
PRESTITO A QUANTO AMMONTAVA
IL RIPAGAMENTO MENSILE TOTALE?

--	--	--

(g) Are you still paying off the mortgage/loan?

STAI ANCORA RIPAGIAN-
DO IL MUTUO / PRESTITO

Yes	1	
No	2	Q 39

IF 'YES' (CODE 1) AT (g)

CODE SKIP
TO

(h) What are the current monthly payments?

QUALI SONO I PAGAMENTI CORRENTI PER MESE?

£

(i) How many years have you left to repay the loan/mortgage?

QUANTI ANNI SONO RIMASTI PER RIPAGARE IL PRESTITO/MUTUO?

YEARS (j) In general, how satisfied were you with the mortgage/loan arrangements? (READ OUT ALTERNATIVES)

IN GENERALE COME SEI RIMASTO SODDISFATTO CON GLI ACCORDI PRESI IN RELAZIONE AL MUTUO/PRESTITO?

Very satisfied	1
Quite satisfied	2
Not very satisfied	3
Dissatisfied	4

(k) Why do you say that? (PROBE FULLY)

PERCHE' LO DITE?

(1) Did you try and obtain a mortgage/loan for your present home from any other source?

HAI PROVATO DI OTTENERE UN MUTUO PRESTITO PER LA PRESENTE ABITAZIONE DA QUALCHE ALTRA FONTE?

CODE SKIP TO

Yes	1	PAGE 69
No	2	Q 54
Can't remember	3	PAGE 69

(m) IF 'YES' (CODE 1) AT (1) (PROBE NAMES)

Where did you try? (CODE IN COLUMN 1 BELOW)

DOVE PROVASTI?

(1)	(2)	(3)
(m) WHERE	(n) OFFICIAL REASON	(o) OTHER REASONS

FOR EACH CASE ASK

(n) What reason was given for refusing the loan? (CODE IN COLUMN 2 ABOVE)

CHE MOTIVO TI FU DATO PER IL RIFIUTO DEL PRESTITO?

(o) Do you think there were any other reasons why you were unsuccessful? (CODE IN COLUMN 3 ABOVE)

PENSATE CHE CI FURONO ALTRE RAGIONI DEL PERCHE' VOI NON AVESTE SUCCESSO?

NOW SKIP TO Q 54

CODE SKIP
TOASK ALL RESPONDENTS IN PRIVATE RENTED ACCOMMODATION

40(a) Do you rent your accommodation from a private individual or an institution?

**FITTA TE LA VOSTRA ABITAZIONE
DA UN INDIVIDUO PRIVATO O DA
UNA ISTITUZIONE?**

Private individual	1	
Institution	2	Q.40f
Other _____	3	Q.41

IF 'PRIVATE INDIVIDUAL' (CODE 1) AT (a)

(b) What is his/her nationality?

**DI CHE NAZIONALITÀ
E' LUI O LEI?**

(c) Does he/she live in this building?

**ABITA EGLI / ELLA
IN QUESTO FABBRICATO?**

Yes 1
No 2

(d) Is he/she related to you in any way?

**E' EGLI / ELLA
IMPARENTATO CON VOI
IN QUALCHE MODO?**

Yes 1
No 2 Q.41

CODE SKIP
TOIF 'YES' (CODE 1) AT (d)

(e) How is he/she related to you?

IN CHE MODO
EGLI/ELLA È
IMPARENTATO CON VOI?

Q 41

IF 'INSTITUTION' (CODE 2) AT (a)

(f) What is the name of the institution?

COME SI CHIAMA
L'ISTITUZIONE?

41(a)

What was the weekly/or monthly rent when you first moved into your home (excluding rates)?

A QUANTO AMMORTAVI L'AFFITTO
SETTIMANALE/MENSILE QUANDO
VI SIETE LA PRIMA VOLTA
TRASFERITO NELLA VOSTRA CASA (ESCLUSO LE IMPOSTE LOCATIVE)

£ p wk

£ p mth

(b)

Was this more or less than you had originally hoped for?

PIÙ O MENO QUELLO CHE
AVEVATE ORIGINARIAMENTE
SPERATO?

More	1
Less	2
About the same	3

(c)

How much do you pay a week/month now?

SE.

CODE

SKIP
TO

ATTUALMENTE QUANTO
PAGATE ALLA SETTIMANA
O AL MESE?

£ p.wk

£ p.mth

42(a)

Do you pay the rates?

PAGATE LE
IMPOSTE LOCATIVE?

Yes 1

No 2 Q.43

IF 'YES' (CODE 1) AT (a)

(b)

How much are they?

A QUANTO
AMMONTANO?

WRITE IN AMOUNT AND NOTE WHETHER
THIS IS PAID WEEKLY, MONTHLY OR
ANNUALLY.

£

43

Is the accommodation rented furnished or unfurnished?

L'ABITAZIONE E' FITTATA
MOBILIATA O SFORNITA?

Furnished 1

Unfurnished 2

57

44(a)

Are you currently, registered
on the local authority's waiting list for housing?

SEI ATTUALMENTE REGISTRATO
PER LA CASA NELLA LISTA DI
ATTESA DELLE AUTORITA' LOCALI?

Yes current list

No

CODE

SKIP
TO

1

2

Q 54

PAGE 69

IF 'YES CURRENT LIST' (CODE 1) AT (a)

(b)

How long have you been on the current waiting list?

DA QUANTO TEMPO SEI
STATO NELLA LISTA
DI ATTESA?

MONTH

YEAR 19

CODE	SKIP TO
------	------------

(c) Have you been made any offers of accommodation since moving here?

TI HANNO OFFERTO QUALCHE CASA
DA QUANDO SI E' TRASFERITO
QUA?

Yes	1	
No	2	Q.54
Don't remember	3	Q.54

PAGE 69

PAGE 69

IF 'YES' (CODE 1) AT (c)

(d) Where was this housing located?

PROBE STREET(S) OR ESTATE

DOV'ERA LOCALIZZATA
QUESTA CASA?

53
(a) Why did you refuse it/them?

PERCHE' LA / LE
RIFIUTASTE?

CODE SKIP
TO

SKIP TO Q 54
Page 67

ASK ALL RESPONDENTS LIVING IN LOCAL AUTHORITY ACCOMMODATION

45

How did you find out about council housing?

COME SIETE VENUTI
A SAPERE DELLE CASE
DEL COMUNE?

46(a) How did you come to get your present home?

**COME HAI OTTENUTO
LA PRESENTE ABITAZIONE?**

(READ OUT LIST)

**PERCHE' LA TUA CASA
PRECEDENTE FU DEMOLITA?** Because your previous home was demolished?

1 Q 47

**PERCHE' NON AVEVI
CASA?**

Because you were homeless?

2 Q 47

**A CAUSA DI ALTRE
EMERGENZE?**

Through some other emergency?

3 Q 47

**DALLA LISTA DI
ATTESA?**

From the waiting list?

4

**DA UN'ALTRA ABI-
TAZIONE DELLE AUTORITA'-
LOCALI?**

From another local authority dwelling?

5 Q 46d

IF 'FROM THE WAITING LIST' (CODE 4) AT (a)

(b) When did you first apply for council housing from the local authority?

**QUANDO HAI PRESENTATO
LA PRIMA VOLTA LA
DOMANDA PER LA CASA
DELLE AUTORITA'-LOCALI?**

MONTH YEAR 19

(c) How long did you have to wait before you were housed in your present home?

**QUANTO TEMPO HAI DO-
VUTO ATTENDERE PRIMA
DI ESSERE ALLOGGIATO
NELLA TUA PRESENTE DIMORA?**

YEARS MONTHS

Q 47

IF 'FROM ANOTHER LOCAL AUTHORITY DWELLING' (CODE 5) AT (a)

CODE SKIP
TO

(d) How long did you have to wait before you were rehoused?

**QUANTO TEMPO HAI DOVUTO
ATTENDERE PRIMA CHE TU
FOSSI RIALLOGGIATO?**

YEARS MONTHS

(e) How many transfer requests, if any, did you make? (IF NONE? WRITE IN 00)

**QUANTE DOMANDE DI
TRASFERIMENTO HAI
FATTO?**

47(a) Before you moved into your present home, were you visited by someone from the housing department?

**PRIMA DI TRASFERIRTI NELLA
TUA PRESENTE DIMORA, SEI
STATO VISITATO DA QUALCUNO
DEL DIPARTIMENTO DEGLI
ALLOGGI?**

Yes	1	
No	2	Q.48
Can't remember	3	Q.48

IF 'YES' (CODE 1) AT (a)

(b) Why was that?

PER CHE?

CODE SKIP
TO

(c) Did you find his/her advice

(READ OUT)

HAI TROVATO
IL SUO CONSIGLIO --

Very helpful	1
Quite helpful	2
Not very helpful	3
Not at all helpful	4

(d) Why do you say that? (PROBE FULLY)

PERCHE ?

(e) Did he/she influence you in your choice of housing
in any way?

IN UN CERTO QUALMODO
SEI STATO INFLUENZATO
NELLA SCELTA DEL TUO
ALLOGGIO ?

Yes	1	
No	2	Q 47g
Don't know	3	Q 47g

IF 'YES' (CODE 1) AT (E)

CODE SKIP
TO

(f) In what way did he/she influence you?

IN CHE MODO EGLI
ELLA TI HA INFUENZATO?

(g) After his/her visit, how long did you have to wait to be housed?

Dopo la di lui / di lei
VISITA QUANTO TEMPO
HAI DOVUTO ATTENDERE
PER ESSERE ALLOGGIATO?

YEARS MONTHS

48

Can I check, did you have other offers of housing from the local authority or was this dwelling your only offer?

HAI AVUTO ALTRE OFFERTE
DI ALLOGGIO DALLE AUTORITA'-
LOCALI O QUESTA ABITAZIONE
E' STATA L'UNICA OFFERTA
CHE TI HANNO FATTO?

Only offer	1
Other offers	2

CODE

SKIP
TO

49(a) In general, how satisfied were you with the way the council dealt with your application?

(READ OUT ALTERNATIVES)

**N GENERALE, SEI RIMASTO
SODDISFATTO CON IL MODO
COL QUALE IL COMUNE
HA TRATTATO LA TUA
DOMANDA ?**

Very satisfied	1
Quite satisfied	2
Not very satisfied	3
Dissatisfied	4

(b) Why do you say that? (PROBE FULLY)

**PERCHE'
E IN CHE MODO ?**

50(a) Have you asked the council for a transfer since you moved into this property?

**HAI CHIESTO AL COMUNE
UN TRASFERIMENTO DA
GUARDO TI SEI TRASFERITO
IN QUESTA PROPRIETA ?**

Yes	1
No	2

Q 50d

CODE SKIP
TOIF 'YES' (CODE 1) AT (a)

(b) When was this?

QUANDO L'HA FATTO? MONTH YEAR 19

(c) Why did you want a transfer?

PERCHÉ DESIDERAVI
UN TRASFERIMENTO?

Q.51

SKIP TO QU.51

IF 'NO' (CODE 2) AT (a)

(d) Do you think you are likely to make a transfer request in the next 12 months?

TI PENSI CHE MOLTO
PROBABILMENTE, NEI
PROSSIMI 12 MESI, FARAI
UNA RICHIESTA DI
TRASFERIMENTO?

Yes	1	
No	2	Q.51
Don't know	3	Q.51

CODE SKIP
TOIF 'YES' (CODE 1) AT (d)(e) Where would you like to be rehoused? (PROBE FOR STREET/ESTATE)

DOVE VORRESTI
ESSERE RIALLOGGIATO?

51(a) What was the weekly/or monthly rent when you first moved into your home? (Excluding rates).

CHE AFFITTO SETTIMANALE
O MENSILE PAGAVI QUANDO
INIZIALMENTE TI SEI
TRASFERITO NELLA TUA CASA?
(ESCLUDENDO LE)
IMPOSTE LOCATIVE

£ p wk £ p.mth

52 How much are the current local authority rates?

A QUANTO AMMONTANO
LE ATTUALI IMPOSTE
LOCATIVE COMUNALI?

WRITE IN AMOUNT AND NOTE
WHETHER THIS IS PAID
WEEKLY? MONTHLY OR
ANNUALLY

£

53(a) If you had the opportunity, would you like to buy your present home from the council?

SE TI SI PRESENTASSE
L'OPPORTUNITÀ COMPERESTI
DAL COMUNE LA TUA PRESENTE
ABITAZIONE?

	CODE	SKIP TO
Yes	1	Q.54
No	2	
Don't know	3	Q.54

IF 'NO' (CODE 2) AT (a)

(b) Why not? (PROBE FULLY)

PERCHÉ
NO?

I WOULD NOW LIKE TO TURN TO SOME GENERAL INFORMATION ABOUT YOUR PARTICULAR HOUSEHOLD

**DELL'E MI PIACEREbbe PASSARE A
TI IL VOSTRO PARTICOLARE AMBIENTE FAMILIARE.**

CODE
TO

ASK ALL RESPONDENTS

54(a) How many people live in this household?

**QUANTE PERSONE
ABITANO IN QUESTA
CASA?**

(b) What is the relationship of each of these other people to you?

**CHE LEGAMI DI PARENTEZA
ESISTONO TRA VOI E CIASCUNO DI QUEST'ALTRA GENTE?**

(LIST MEMBERS)

ASK FOR EACH MEMBER

What was his/her age last birthday?

**NELLI ULTIMO COMPLE
ANNO QUANTI ANNI
AVEVA LUI / LEI?**

RELATIONSHIP	SEX		AGE
	M	F	
1 Head of Household	1	2	<input type="text"/> <input type="text"/>
2 _____	1	2	<input type="text"/> <input type="text"/>
3 _____	1	2	<input type="text"/> <input type="text"/>
4 _____	1	2	<input type="text"/> <input type="text"/>
5 _____	1	2	<input type="text"/> <input type="text"/>
6 _____	1	2	<input type="text"/> <input type="text"/>
7 _____	1	2	<input type="text"/> <input type="text"/>
8 _____	1	2	<input type="text"/> <input type="text"/>
9 _____	1	2	<input type="text"/> <input type="text"/>
10 _____	1	2	<input type="text"/> <input type="text"/>

55(a)

Do you sub-let any part of your home?

**FITTATE PARTE
DELLA VOSTRA CASA?**

CODE SKIP
TOYes 1
No 2 Q.56IF 'YES' (CODE 1) AT (a)

(b)

Are these occupants related to you in any way?

**SONO IN QUALCHE
MODO IMPARENTATI
CON VOI GLI INQUILINI?**

Yes 1
No 2

PROBE RELATIONSHIP _____

56(a)

How many rooms (excluding kitchen and bathroom) do you have in your home for the sole use of members of your household?

**QUANTE STANZE (ESCLUSO LA
CUCINA E LA SALA DA BAGNO)
CI SONO NELLA VOSTRA CASA
AD USO ESCLUSIVO DEI MEMBRI
DELLA VOSTRA FAMIGLIA?**

(b)

How many of these rooms do you normally use as bedrooms (include spare bedrooms)

**QUANTE DI QUESTE STANZE
NORMALMENTE USATE COME
CAMERE DA LETTO (INCLUDETE
ANCHE LE CAMERE DA LETTO
PER GLI OSPITI)**

57(a) Do you have the use of the following

USUFRUIRE DEL USO
DEI SEGUENTI:

CODE SKIP
TO

(READ OUT EACH ITEM)

1 2 3 4
YES NO SOLE - SHARED

SCOLATOIO DA CUCINA	A kitchen sink			
GIARDINO o CORTILE	Garden or yard			
ACQUA CORRENTE CALDA	Running hot water			
GABINETTO INTERNO	Inside flush toilet			
BAGNO o DOCCIA	Fixed bath or shower			
LAVANDINO	Wash hand basin apart from sink			

IF 'YES' (CODE 1) AT (a)

(b) Do you have the sole use of the (READ OUT AMENITY) or is it shared with
any other household?

(CODE ABOVE IN COLUMNS 3 OR 4)

GODETE DELI USO ESCLUSIVO DEL....
o ESSO E' CONDIVISO CON
UN' ALTRA FAMIGLIA?

58(a)

How satisfied are you with your present accommodation? (By that I mean the facilities provided by your house/flat rather than the neighbourhood.)

CODE SKIP
TO

QUANTO SODDISFATTO SEI
DELLA LA TUA PRESENTE ABL
TAZIONE? (CON CIO' INTENDO)

LE COMODITA' CHE ESISTONO IN
CASA/APPARTAMENTO PIUTTOSTO
CHE IL VICINATO)

Very satisfied	1
Quite satisfied	2
Not very satisfied	3
Dissatisfied	4

(b)

Why do you say that? (PROBE FULLY)

COSA VUOI
DIRE CON
CIO?

CODE SKIP
TO

59(a)

The North Bedfordshire Borough Council has various ways of helping people with housing. Have you heard about any of the following schemes?

IL NORTH BEDFORDSHIRE BOROUGH COUNCIL HA MOLTI MODI PER AIUTARE LA GENTE NEL SETTORE DEGLI ALLOGGI. HAI SENTITO IN MERITO A QUALCUNO DEI SEGUENTI SCHEMI?

(READ OUT LIST)

	1 AWARENESS		2 APPLICATION		3 OUTCOME	
	YES	NO	YES	NO	Unsuccess- ful	Success- ful
RIDUZIONE IMPOSTE	Rate rebates					
SCONTO AFFITTI	Rent rebates?					
MUTUI	Mortgages?					
DIRITTO DEGLI INQUILINI COMUNALI DI ACQUISTARE	Council tenant's right to buy?					
CONCESSIONE PER MIGLIORAMENTO	Improvement grants?					

IF 'YES TO 'AWARENESS' (COLUMN 1 ABOVE)

(b)

Have you ever applied for one? (CODE ABOVE IN COLUMN 2)

HAI MAI FATTO DOMANDA PER QUALCUNO SCHEMA?

(c)

IF 'YES' TO 'AWARENESS' (COLUMN 2 ABOVE)

Was this outcome successful or unsuccessful? (CODE ABOVE IN COLUMN 3)

LI È STATO EBBE SUCCESSO O RIUSCÌ MALE?

CODE SKIP
TO

I WOULD NOW LIKE TO ASK A FEW QUESTIONS ON YOUR FEELINGS ABOUT
THE NEIGHBOURHOOD YOU LIVE IN AND OTHER AREAS OF THE TOWN IN
GENERAL.

MI PIACEREbbe A DESSO PORVI
ALCUNE DOMANDE SUI SENTIMENTI
CHE NUTRITE SUL VICINATO E
SU ALTRE ZONE DELLA CITTA' IN GENERALE.

60

What do you particularly like about living in this neighbourhood?
(ASK 'ANYTHING ELSE' UNTIL 'NO')

IN PARTICOLARE PERCHE' VI
PIACE VIVERE IN QUESTO VICINATO?

61

What do you particularly dislike about living in this neighbourhood?
(ASK 'ANYTHING ELSE' UNTIL 'NO')

IN PARTICOLARE PERCHE' NON
VI PIACE VIVERE IN QUESTO
VICINATO?

CODE SKIP
TO

62(a)

In the foreseeable future, would you like to stay in this neighbourhood, would you like to move to some other area of the town or would you rather move outside the Bedford area altogether?

NEL VICINO FUTURO VI PIACEREBBE
RIMANERE NEI DINTORNI, VI PIA
GEREBBE TRASFERIRVI IN UN'ALTRA
ZONA DELLA CITTÀ O VORRESTE
PIUTTOSTO TRASFERIRVI FUORI DEL
LAZIA DI BEDFORD?

Stay in neighbourhood	1	Q 63
Move to another area	2	
Move outside Bedford	3	
Don't know	4	Q 63

IF 'MOVE TO ANOTHER AREA' (CODE 2) OR 'MOVE OUTSIDE BEDFORD (CODE 3) AT (a)

(b)

Where would you choose to go?

DOVE SCEGLIERESTE
DI ANDARE?

(IF IN BEDFORD/KEMPSTON
PROBE FOR STREET)

(c)

Which of these would be your first choice?

QUALI DELLE SEGUENTI
SAREBBERE LA TUA PRIMA
SCELTA?

CODE SKIP
TO

(d) Why would you like to go and live there?

**PERCHE' TI PIACEREBBE
DI ANDARE A VIVERCI?**

63(a) Let us say for the moment, that you do move in the future, are there any areas in Bedford or Kempston where you would not want to live?

**DICIAMO PER IL MOMENTO, CHE TU
TI TRASFERISCA NEL FUTURO,
CI SONO AREE A BEDFORD, O A
KEMPSTON, DOVE NON TI PIACEREBBE
VIVERCI?**

Yes	1	
No	2	Q.64
Don't know	3	Q.64

IF 'YES' (CODE 1) AT (a)

(b) Which area(s) are these?

**QUALI SONO
QUESTE AREE?**

(c)

Why wouldn't you try to move there?

PERCHÉ NON PROVI
A TRASFERIRTI
IN QUELL'AREA?

CODE

SKIP
TO

(a)

Do you think you might encounter any difficulties in getting
the housing of your choice if you were to try to move?

PENSI CHE INCONTRERESTI QUALCHE
DIFFICOLTÀ NELL'OTTENERE LA CASA
DI TUA SCELTA SE TU DOVESSI TENTARE
DI TRASFERIRTI?

Yes 1

No 2 Q.65

Don't know 3 Q.65

IF 'YES' (CODE 1) AT (a)

(b)

What do you think these difficulties might be? (PROBE FULLY)

COSA PENSI QUALI POTREBBERE
ESSERE QUESTE DIFFICOLTÀ?

65(a)

Have you personally ever been refused accommodation
of any sort on the grounds of your....

CODE SKIP
TO

A TE PERSONALMENZE E'-
STA TA MAI RIFIUTATA QUALCHE
ABITAZIONE A CAUSA DELLA ---

(PROMPT FROM PRECODES)

	1	2	3
	Yes	No	Don't know
Religion?			
RELIGIONE			
Colour?			
COLORE DELLA PELLE			
Nationality?			
NAZIONALITA'			

IF 'NO' (COLUMN 2 ABOVE) OR DON'T KNOW (COLUMN 3 ABOVE):

IF WHITE BRITISH, SKIP TO Q.69, PAGE 43

IF NOT WHITE BRITISH, SKIP TO Q.66

IF 'YES' (COLUMN 1 ABOVE) AT (a)

(b) Can you tell me, briefly, what happened?

PUOI DIRMI, BREVEMENTE,
COSA ACCADDE?

IF WHITE BRITISH, SKIP TO Q69

IF NOT WHITE BRITISH, CONTINUE

ASK WEST INDIANS/INDIANS/ITALIANS ONLY

66(a) Do you think that ~~West Indians/Indians~~/Italians face any special difficulties in moving?

**TU PENSI CHE GLI ITALIANI
INCONTRINO SPECIALI DIFFICOLTÀ
NEL TRASFERIMENTO?**

	CODE	SKIP TO
Yes	1	
No	2	Q.67a
Don't know	3	Q67a

IF 'YES' (CODE 1) AT (a)

(b) What do you think these difficulties might be? (PROBE FULLY)

**COSA PENSI QUALI POTREBBERO
ESSERE QUESTE DIFFICOLTÀ?**

ASK WEST INDIANS/INDIANS/ITALIANS ONLY

67(a) Do you think that there are any building societies in the town who might ~~treat~~ ~~the~~ ~~people~~ differently from ~~the~~ ~~other~~ ~~people~~ /treat Italian people differently?

(*DELETE AS APPROPRIATE)

**TU PENSI CHE CI SIANO BUILDING
SOCIETIES IN CITTÀ CHE POSSANO
TRATTARE GLI ITALIANI IN MODO
DIFFERENTE?**

Yes	1	
No	2	Q.68a
Don't know	3	Q.68a

CODE SKIP
TOIF 'YES' (CODE 1) AT (a)

(b) Can you name them? (LIST)

Puoi nominarle?

(c) What makes you feel that these people might be treated differently by such building societies?

(PROBE FULLY)

CHE NE PENSI SE QUESTA GENTE
DOVESSE ESSERE TRATTATA IN
MODO DIFFERENTE DA TALI
BUILDING SOCIETIES?

CODE SKIP
TO

ASK WEST INDIAN/INDIAN/ITALIANS ONLY

68(a) Do you think there are any estate and rental agencies in the town who might ~~treat colored people differently from~~ treat Italian people differently?

(*DELETE AS APPROPRIATE)

TU PENSI CHE CI SIANO AGENTI IMMOBILIARI IN CITTA' CHE POSSANO TRATTARE GLI ITALIANI IN MODO DIFFERENTE?	1	Yes
	2	No
	3	Don't know

Q.69

IF 'YES' (CODE 1) AT (a)

(b) Can you name them? (LIST)

PUOI NOMINARLI?

CODE SKIP
TO

(c) What makes you feel that these people might be treated differently by such agencies?

(PROBE FULLY)

CHE NE PENSI SE QUESTA GENTE
FOSSE TRATTATA DIFFERENTEMENTE
DA TALI AGENZIE?

ASK ALL RESPONDENTS

69(a)

Where were you born?

DOVE SEI NATO?

(b)

Where were your parents born?

DOVE SONO NATI
I TUOI GENITORI?

(c)

What is your religion?

	Head	Mother	Father
BRITAIN			
INDIA			
Punjab	1	1	1
Gujarat	2	2	2
Other India	3	3	3
PAKISTAN			
Mirpur	1	1	1
Punjab	2	2	2
Karachi	3	3	3
Other West Pakistan	4	4	4
BANGLADESH			
Sylhet	1	1	1
Other Bangladesh	2	2	2
EAST AFRICA			
Tanzania	1	1	1
Uganda	2	2	2
Kenya	3	3	3
Other East Africa	4	4	4
WEST INDIES			
Barbados	1	1	1
Guyana	2	2	2
Jamaica	3	3	3
Other West Indies	4	4	4
ITALY			
Maples region	1	1	1
Busco region	2	2	2
Sicily	3	3	3
Other Italy	4	4	4
OTHER COUNTRY (Write In)			

ASK INDIAN ONLY

What is your religion?

IF HEAD OF HOUSEHOLD BORN IN BRITAIN, SKIP TO QU. 74, PAGE 27IF HEAD OF HOUSEHOLD NOT BORN IN BRITAIN, CONTINUE

CODE SKIP
TO

70(a) In which year did you arrive in Britain?

IN QUALE ANNO ARRIVASTI
IN GRAN BRETAGNA ?

19

(b) How old were you when you first came to Britain?

QUANTI ANNI AVEVI QUANDO
ARRIVASTI LA PRIMA VOLTA IN
GRAN BRETAGNA ?

 (c) Did you live in _____ * immediately
before coming to Britain?(*INSERT COUNTRY OF BIRTH)

ABITAVI IN ITALIA IMMEDIATA
MENTE PRIMA DI VENIRE IN
GRAN BRETAGNA ?

Yes 1 Q70e
No 2

CODE	SKIP TO
------	------------

IF 'NO' (CODE 2) AT (c)

(d) Where did you live?

DOVE ABITAVI?

(e) Do you feel that you still have strong ties with the country you were born in?

**SENTI DI AVERE ANCORA
FORTI LEGAMI CON IL PAESE
DOVE SEI NATO?**

Yes	1
No	2

71

Where did you live when you first came to Britain? (TOWN NAME)

**DOVE ABITAVI QUANDO ARRIVASTI
LA PRIMA VOLTA IN GRAN BRETAGNA?**

72

Why did you decide to come and live in Bedford?

CODE SKIP
TO

PERCHÉ DECIDEsti DI VENIRE
AD ABITARE A BEDFORD?

73(a)

When you first arrived in Britain, did you intend to settle in this country for good?

QUANDO ARRIVasti LA PRIMA
VOLTA IN GRAN BRETAGNA, ERA
TUA INTENZIONE STABILLRTI PER
SEMPRE IN QUESTO PAESE?

Yes	1
No	2
Don't know	3

CODE SKIP
TO

(b) Do you now intend to stay in Britain for the rest of your life?

ADESSO INTENDI RIMANERE
IN GRAN BRETAGNA PER IL
RESTO DELLA TUA VITA?

Yes 1
No 2
Don't know 3

(c) A number of people who have settled here make regular remittances to relatives back home. Do you send amounts of money back to your homeland, to pay debts, to invest or to help relatives?

MOLTA GENTE CHE SI E' QUI
SISTEMATA EFFETTUÀ DELLE RIMES-
SE REGOLARMENTE AI PROPRI
PARENTI A CASA, TU MANDI PURA
DEI SOLDI AL TUO PAESE, PER
PAGARE DEBITI PER INVESTIMENTO
O PER AIUTARE I PROPRI CONGIUNTI? No
Yes to pay debts

Yes to support family 3
Yes to invest 4

Other _____ 5

FINALLY I WOULD NOW LIKE TO ASK A FEW QUESTIONS ABOUT THE WORK YOU DO

INFINE TI VORREI PORRE ALCUNE
DOMANDE IN MERITO AL LAVORO
CHE FAI

74(a) What was your first job when you came to live in Bedford/Kempston?

QUALÈ E' STATO IL TUO PRIMO
LAVORO QUANDO VENISTI A VIVERE
A BEDFORD o KEMPSTON?

IF "NEVER WORKED" SINCE LIVING IN TOWN, SKIP TO Q.76

(b) Did this involve shiftwork?

SI TRATTAVA DI
LAVORO A TURNO?

	CODE	SKIP TO
Yes	1	
No	2	
Can't remember	3	

(c) How long did you stay in this job?

PER QUANTO TEMPO
HAI FATTO QUESTO
LAVORO?

YEARS MONTHS

75(a) Do you have a job at the moment?

HAI UN LAVORO
AL MOMENTO?

Yes	1	
No	2	Q76
Retired	3	Q76

IF 'YES' (CODE 1) AT. (a)

(b) What is your job? (PROBE JOB TITLE)

CHE LAVORO
FAI?

(c) Is it full or part-time?

E' A TEMPO PIENO
O A TEMPO PARZIALE?

Full time (31 or more hours)
Part time (10 to 30 hours)
Part time (9 or less hours)

CODE SKIP
TO

1
2
3

(d) Does it involve shiftwork? (PROBE FULLY)

E' UN LAVORO
A TURNO?

Yes split shift
Yes night shift
No

1
2
3

(e) Can you tell me, briefly, what kind of work you do and
list any special responsibilities you have?

MI PUOI DIRE BREvemente
CHE SPECIE DI LAVORO SVOLGI
ED ELENCA QUALSIASI SPECIALE
RESPONSABILITA' CHE HAI?

(f)

Where is your place of work located? (PROBE FOR STREET:
INDUSTRIAL ESTATE)

CODE SKIP
TO

DOVE E' LOCALIZZATO
IL TUO POSTO DI LAVORO?

SKIP TO QU. 77

76

IF 'NO' (CODE 2) AT 75(a)

(a)

When did you last have a job?

QUALE E' STATO
IL TUO ULTIMO
LAVORO?

YEAR

MONTH

(b)

What kind of job was it? (PROBE FULL JOB TITLE)

CHE SPECIE DI
LAVORO ERA?

CODE SKIP
TO

(c) Where was your place of work located?

DOV'ERA LOCALIZZATO
IL TUO POSTO DI LAVORO?

(d) Do you get unemployment benefit?

PERCEPISCI IL SUSSIDIO
DI DISOCCUPAZIONE?

Yes 1
No 2

(e) Do you get supplementary benefit?

PERCEPISCI IL SUSSIDIO
SUPPLEMENTARE?

Yes 1
No 2

77

Which of these income groups on this card (FLASH CARD) covers your personal income - before tax and deductions?

CODE

SKIP
TO

A QUALI DEI SOTTOINDICATI
GRUPPI DI REDDITI SI RIFERISCE
IL TUO REDDITO PERSONALE —
INCLUSO LE TRATTENUTE E LA TASSA
SUL REDDITO?

(WRITE IN CODE LETTER)

--	--

78

How many of the people in your household are in employment?

QUANTI M^EMBRI DELLA TUA
FAMIGLIA HANNO UN LAVORO?

(READ OUT ALTERNATIVES)

LAVORO A TEMPO
PIENO (31 ORE O PIÙ)

Full time employment
(31 or more hours)

--	--

LAVORO A TEMPO
LIMITATO (DA 10 A
30 ORE)

Part time employment
(10 to 30 hours)

--	--

LAVORO A TEMPO
LIMITATO (9 ORE
O MENO)

Part time employment
(9 or less hours)

--	--

THANK YOU VERY MUCH FOR YOUR CO-OPERATION IN THIS SURVEY.

GRAZIE MOLTISSIMO PER LA
VOstra COOPERAZIONE IN
QUESTO SONDAGGIO!

INTERVIEWER SHEET

COPY

1. ADDRESS OF RESPONDENT

2. LANGUAGE OF INTERVIEW

English	1
Punjabi	2
Italian	3

3. TYPE OF DWELLING

Detached house	1
Semi-detached house	2
Terraced house	3
Purpose-built flat/maisonette	4
Converted flat/maisonette	5
Room(s) - not self-contained	6
Other (write in) _____	7

4. AGE OF DWELLING

Built	Before 1914	1
	1914 - 1939	2
	1940 - 1945	3
	1946 or later	4

5. EXTERNAL CONDITION OF DWELLING

Very good repair	1
Average	2
poor repair	3

6. DURATION OF INTERVIEW

Hours	Minutes
Started	[]
Finished	[]

DATE OF INTERVIEW _____

INTERVIEWER SIGNATURE _____

SURVEY OF HOUSING IN BEDFORD

INTERVIEWERS' INSTRUCTIONS

1. SURVEY AIMS The survey aims to find out about the housing needs and preferences of different groups of people and their experiences of looking for housing in Bedford.
2. THE SAMPLE There are four groups in the sample comprising people of Indian, Italian and West Indian origin and a comparison group of white British. The addresses have been selected from households visited during an enumeration survey in Bedford and Kempston, in which some brief questions on the size of household, and the birthplace, age group and occupational status of the head of the household were asked. The total sample includes 100-150 households in each group.
Each interviewer will be expected to complete 25-30 interviews (unless prior arrangements are made to do more or less) from the list of addresses on their sample issue sheets. A minimum of 5 interviews should be done in a week.
3. NOTIFYING THE POLICE The local police have been informed that the survey is taking place, but before starting work, please inform them that you are working on it. Ensure that your name, home telephone number and car registration number are recorded in the day book at the station desk.
4. ESTABLISHING CONTACT WITH THE HOUSEHOLDS The households living at each address on your sample issue sheets have been sent a letter, addressed to the head of the household. The letter briefly explains the purpose of the survey and informs the

recipient that an interviewer will be contacting them in the next few weeks to arrange a convenient time to conduct the interview. You will be given some copies of this letter in case some have not arrived or have not been seen by the respondent.

Previous interviewing has shown that the best time to contact respondents is during the late afternoon and early evening during the week or at weekends. At the enumeration stage, respondents were asked about the most convenient time for calling. In those cases where a preferred time was indicated, the details have been recorded on the sample sheet next to the addresses. Use these as a guide to the best time to call on the respondent to arrange an interview. You may have to make several calls at an address in order to establish contact with the householder. (A number of people may be away on holiday and therefore prove difficult to contact for a few weeks.) Call twice at the preferred time and if necessary call again at some other time, record the date, time and outcome of each call on the sample issue sheet. If no contact has been established after 3 calls, record this on the sample sheet and proceed with the remaining addresses. Further attempts will be made to contact these households towards the end of the survey period.

5. INTRODUCING THE SURVEY When you contact the householder, explain (a) that you are carrying out a survey for the Open University, (b) what the survey is about, i.e. "The survey is about housing in Bedford and Kempston. We want to hear about the kind of housing people want, and their experiences in looking for housing." (c) that someone in the household has already taken part in the enumeration survey, and has indicated that they might be willing to participate in the next stage of the survey, and (d) that all replies will be treated completely confidentially. Explain that "No-one outside the research team at the Open University will know what you have said. The answers you give will be added to those of all the other people we talk to and the answers of one person will never be identified separately."

6. ARRANGING AN APPOINTMENT The interviewer should arrange to interview the head of the household, who is defined as the person responsible for owning or renting the

The accommodation. The respondent should be the person who plays a major part in making the decisions about housing. If it is clear that the person with prime responsibility for those matters is not technically the head of the household, the interview must be conducted with the responsible person.

You may be able to conduct the interview when you make your initial contact with the household. If this is not possible, arrange a convenient time to return to carry out the interview.

7. THE QUESTIONNAIRE There are versions of the questionnaire in English, Italian and Punjabi. Respondents were asked during the enumeration survey which language they preferred to be interviewed in, and their preference is recorded on the Sample Issue Sheet. The respondent in the enumeration survey may not have been the head of the household, so be prepared to interview in Italian or Punjabi even where that preference was not already expressed. It is possible too that respondents would tell an interviewer who was not obviously bi-lingual that they wished to be interviewed in English on meeting a bi-lingual interviewer they may change their minds.

8. SURVEY DOCUMENTS. Before you go to conduct an interview, ensure you have your:-

Interviewer identity card

Sample issue sheets

Questionnaires

Income card

Copies of (a) the introductory letter

(b) thank-you letter

A pen

A map, if necessary.

9. THE INTERVIEW

- (a) Always use the exact words printed on the questionnaire;
- (b) Ask all questions in a straightforward and neutral manner;
- (c) Never apologise for asking what you may think are 'difficult' or 'embarrassing' or 'irrelevant' questions;
- (d) It is important to write down the respondent's answer to each question word for word, even if some comments seem irrelevant;
- (e) Pay special attention to questions where the instruction "PROBE FULLY" is given. In each case, ask "Is there anything else?" until the respondent replies "No.",
- (f) Follow the "SKIP" instructions in the right hand column and after certain questions,
- (g) Only read out the pre-coded responses where the instruction "READ" is given.

More specific instructions on individual questions in the questionnaire are attached.

After the interview has been completed, be sure to (a) thank the respondent for giving his/her time and for his co-operation in the survey (b) give the respondent the letter from the Urban Research Group, which again thanks the householder for his/her help (c) as soon as you have left the respondent, fill in the "interviewer's comments sheet" at the back of the questionnaire.

10. SURVEY ADMINISTRATION. The first interview should be completed immediately following the first briefing. After any specific queries or problems arising from this interview have been discussed at a second briefing with Urban Research Group members you may continue to conduct interviews at the other addresses on your sample issue sheets.

A minimum of 5 interviews should be carried out each week. Completed questionnaires should be brought to the Urban Research Group at the Community Relations Council each Friday between 3.00 and 4.00 p.m., together with completed time sheets for that week's work.

If you have any problems or queries about the survey, contact

THE URBAN RESEARCH GROUP,

FAC OF SOCIAL SCIENCES,

OPEN UNIVERSITY,

WALTON HALL,

MILTON KEYNES

MK7 6AA

TEL 0908 653800)
)
or 0908 653159)

0223 45901)
)
0908 313895)

Deborah Phillips,

Dick Skellington,

Phil Sarre.

NOTES ON QUESTIONS

Question

(i) The addresses on the sample sheets have been selected from households that were visited during the course of an earlier enumeration survey in the town. This took place between November 1979 and March 1981. At this, the second stage of the survey, the aim is to conduct detailed interviews with the same households that we contacted earlier. These have all been specially selected because of their specific household characteristics, e.g. ethnic origin, family size, occupation etc.

Since the enumeration was first started 18 months ago, it is possible that some households will now have moved. We did not record the name of each respondent in the enumeration survey (so as to ensure anonymity), so the identity of the household living at the pre-selected address cannot be checked in this way. However, we do know when the household was first contacted, and this has been recorded on the sample issue sheet. The first question therefore helps the interviewer to establish whether he/she has contacted the same household as at the enumeration stage of the survey.

Prior to the interview, write in the number of months since the first contact in the space provided. Use this in connection with the response to the first question to lead you to the next question. The alternatives are:-

- (a) if the respondent has lived in the dwelling for more than the stated number of months, we can assume that we have contacted the same household as at the enumeration stage of the survey. In this case, go to Question 1 and proceed with the main questionnaire survey.
- (b) if the respondent has only recently moved into the property, i.e. since our interviewers first visited this address, we can assume the household now resident here is not the one we expected to contact. In this case--
 - (1) ask if the address of the last occupant is known, and if so, record this.
 - (2) ask the current householder questions (ii) and (iii).
 - (3) if the present occupant is of the same origin as yourself, go to question and proceed with the interview. However, in all other cases, thank the

respondent and terminate the interview here.

2. Only include homes where the respondent was at least partly responsible for making the housing decision, i.e. exclude the parental home.
3. Include staying with a relative, living in a hostel etc.

Record full address, i.e. house number and street.

5(a) example of inadequate answer "got married".

Try to find out reasons for choosing the area rather than the dwelling.

10(c) pre W.W.1	before 1918
inter war	1918-1940
post war	1945 onwards

Identify those that have been occupied by the respondent from new.

12(b) We are interested in the specific reasons for leaving their last home, i.e. why were they dissatisfied with it or were they forced to leave in some way.

Inadequate answer "to buy a house".

13. How long did the respondent spend seriously looking for his new home, i.e. distinguish from time spent casually looking at property adverts when no firm decision has been made to move.

14(a) Inadequate answer - Bedford

Kempston.

Aim to find out preferred neighbourhood.

19(a) "private landlord" - i.e. individual or institution.

This also includes renting from a relative.

(c) i.e. what attracted you to private rental accommodation,
what forced you into private rental accommodation.

Inadequate answer - "I had no choice." Why?

22(a) Consider only the cases where the respondent seriously tried to rent a property, but and was refused the tenancy by the landlord. We are not interested in accommodation
22(c)(i) that the respondent decided was unsuitable for his requirements once he saw it. If the first part to question 22(c) reveals that the respondent was responsible for deciding not to rent the property (i.e. "it was too small"), do not record the answer and do not ask parts (ii)-(viii) for this particular case. Instead, proceed to ask (i) for any other properties the respondent says he was refused.
Inadequate answer to (i) - "It was gone." Did the respondent believe this, or did he think it was an excuse?

22(d) The question asks for one (the main) reason for the respondent's lack of success. However, if the respondent offers more than one reason, record them all and then ask which was the most important of these (i.e. Qu. 22(a)).

23(c) Inadequate answer - "I had no choice." Why? i.e. what attracted them to local authority property; what discouraged them from private renting or owner occupation?

23(g)(iv) If can't remember street, ask for estate/area.

27(a) The aim is to distinguish between serious attempts that ran into difficulties, and houses that respondents looked at casually. We are only interested in the serious attempts.

36. The respondent may now have paid off the loan, but we are interested in whether he obtained one originally.

39(d) i.e. the deposit (and balance of loan if appropriate) on the property. Probe for details; it may have come from several sources.

Inadequate answer - "loan." Where from?

39(e) "mortgage/loan" refers to main loan i.e. figure given in 39(b). It does not refer to (d).

39(m) Code name of institution in column 1 of table.

46(e) The respondent may have come off the waiting list since the first application. The question refers to the time he/she had to wait for housing whilst registered on the current waiting list.

54(a) A household is defined as.

"A group of people who live regularly at the address given on the Sample Issue sheet and who are all catered for, when in resident, for at least one meal a day, by one and the same person."

N.B.. 'regularly' means • for a spouse working away from home, that he or she, returns home at least one night a week;
• for other relatives and other persons, that they spend at least 4 nights every week at home.

58(a) Ask about accommodation only. There is another question which asks about the neighbourhood later.

58(b) Probe fully. Try to get at specific details rather than general levels of satisfaction or dissatisfaction.

64(b) Probe fully, especially any comments relating to immigrant or racial status.

65(a) If the respondent has no experience of discrimination, the following questions are skipped.

If white British, skip to Qu. 69.

For all other respondents, skip to Qu. 66.

65(b) If more than one incident, record the basis for discrimination in each case (e.g. religion or colour) and the details.

66(b) Inadequate answer - "getting the home you want." Why?

75(b) Record full job title.

and Inadequate answers.- (1) "brickworker" - what job does the respondent do at the

76(b) brickworks? (2) "engineer" - what type of engineer?